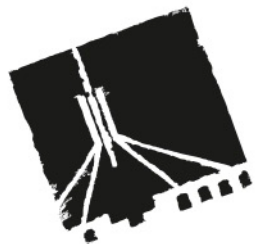


OUR SPONSORS



CAPITAL
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Australasian Botanic Gardens
Volunteer Guides Conference
October 15-19 2017

INFORMED GUIDING
discovering the mystery & magic of our gardens



AUSTRALIAN NATIONAL
BOTANIC GARDENS



Friends of the
Australian National
Botanic Gardens

EMERGENCIES

- If the emergency is life-threatening or time-critical dial 000 first.
- For police assistance call 13 1444
- Canberra Hospital Emergency Department 6244 2611
- For emergencies within the ANBG, call the Duty Ranger 0417 021 558. If the emergency is life-threatening or time-critical emergency dial 000 first.

SHINE DOME:

For those with hearing aids there is a hearing loop at the ground level but not at the upper level.

Evacuation Procedure

If the EVACUATION alarm sounds, please stop what you are doing and calmly make your way to the nearest exit. For those located in the lower theatre the exit is straight out each doorway through the side foyers, for those of you located in the upper area of the theatre exits are located down the stairs and out through the side foyers. Please be aware of those around you that may require assistance and inform the Shine Dome staff if necessary. You should assemble in the car park next to the Shine Dome. Please do not leave the assembly area until you are instructed by a fire warden.

NATIONAL LIBRARY OF AUSTRALIA EVACUATION PROCEDURE

Please take note of the fire evacuation procedures mounted on the wall of the Theatre and ensure you are familiar with the procedures.

USEFUL TELEPHONE NUMBERS

Taxi Cabs

- Canberra Elite Taxis 6126 1600
- Cabxpress 1300 222 977
- Silver Service Taxis 13 3100

Other

Australian National Botanic Gardens (8.30 am – 5 pm) 6250 9588

PARKING

Conference delegates with a car can obtain a free parking permit for the ANBG car park from the registration desk.

TRANSPORT ASSISTANCE

On Monday afternoon and Thursday morning before the ANBG tours start, there is a pleasant walk through the university campus from the Shine Dome to the ANBG. We have allowed 45 minutes and estimate the walk takes 25-30 minutes. Guides will lead groups on the best route. If you require transport, please place your name on the list at the Registration desk by morning tea on Monday.

Thursday 19 October “Informed Guiding – Discovering the Mystery and Magic of our Gardens”

Please be seated in the Shine Dome by 8.55 am

9.00 – 10.30 am Session 1, Chair: Glenys Bishop “How we guide in our gardens”

Jean Chesson, Volunteer Guide, National Arboretum Canberra
Shiona Mackie Volunteer Guide, Edinburgh Royal Botanic Gardens, UK
Margaret Lynch, Volunteer Guide, Eurobodalla Regional Botanic Gardens
Christianna Cobbold, Volunteer Guide, Australian National Botanic Gardens
Discussant: Ms Helen McHugh, Schools and Informal Learning Team Leader, ANBG

Carol Newton-Smith, **Presentation about the 2019 conference to be held at King’s Park, Perth**

Announcement of 2021 conference host

10.30 – 11.00 am Morning Tea in the Jaeger Room

Sponsored by Botanica World Discoveries

Guides will lead walking groups to the ANBG departing the Shine Dome foyer at 11 am.
There is transport available for those who have put their names on the list. Please see the guide holding an orange flag.

11.45 am – 1.00 pm Session 2; ANBG Tours

Meet your guide outside the Crosbie Morrison Building. Your guide will be holding a sign with the tour number.

1.00 pm- 2.00 pm Final Lunch in the Crosbie Morrison Building, ANBG End of Conference

Post Conference Walks depart from the Crosbie Morrison Building at 2.00 pm.

Information about the Black Mountain Summit Walk and the Bushland Nature Walk can be found in your conference bag. If you would like to go on one of these wonderful guided walks please put your name on the list at the registration desk.

Wednesday 18 October “Magic”

Out and About Tours

23. Birds and Capital Country Garden Landscapes 08:00 AM.

Please be at the ANBG by 7.55 am. Your tour starts with a walk to see the birds at 8.00 am.

21. National Capital Gardens 08:30 AM

22. A Garden City 08:30 AM

Please assemble at the ANBG at 8.30 am; make sure your name is ticked off as you board the coach which will depart at 8.45 am SHARP.

All tours are due to return by 4.30 pm.

Please note there are no toilets on the coaches. Your tour guide will give you information about toilet stops. Each tour will have stops for morning tea and lunch and there will be bottled water and a snack during the afternoon.

Conference Dinner at University House, 1 Balmain Crescent, Acton, ACT

6.30 – 7.00 pm	Pre-dinner drinks in the quadrangle garden or in the hall foyer if the weather is inclement
7.00 – 10.00 pm	Dinner in the Great Hall MC: Barbara Podger, ANBG guide

PLEASE BE AWARE OF SOME UNIVERSITY HOUSE RULES

When moving from one end of a House building to the other, visitors are asked to use the appropriate walk path or use the covered terrace beside the fishpond in the quadrangle;

Smoking is not permitted within the building at any time;

All visitors are asked to co-operate in maintaining the reputation of the House as a tranquil place, particularly at night. Please be aware that sound carries across the quadrangle, especially across the fishpond.

Sunday 15 October

2.00 -5.00 pm	Registrations in the Crosbie Morrison Building, ANBG
2.30 pm	Flora Explorer, electric vehicle, tour departs from the Visitor Information Centre. This is a 45 minute tour and can take up to 12 passengers.
2.30 – 4 pm	Orientation walks will depart from the Crosbie Morrison building at intervals. Each walk will last approximately 30 minutes.
5.00 pm	Gardens close for dinner break. They will reopen at 7.30 pm for night walks.
7.30 pm	Night walks There will be walking groups of 12 visitors, each with a guide in the lead and a guide at the rear, departing at intervals. Light refreshments, consisting of a drink and a snack will be served on the concourse beforehand. Wines provided by our sponsor, Capital Wines. Guides will have spotlight torches which will also be used to light the way. You are welcome to bring your own small hand torch to shine on the path. Please vacate the gardens by 9.30 pm.



Monday 16 October “Mystery”

Please be seated in the Shine Dome by 8.55 am.

9.00 – 10.00 am **Session 1, Chair: Glenys Bishop**
Acknowledgement of Country
Message from President, Friends of the ANBG, Dr Lesley Jackman
Conference Opening: Mrs Marlena Jeffery, Vice Patron, Friends of the ANBG
Keynote Address: Dr Judy West, Executive Director, ANBG. **“Safeguarding Australia’s Plants”**

10.00 – 10.30 am **Morning Tea in the Jaeger Room.**
If you require transport assistance to the ANBG this afternoon please put your name on the list.

10.30 – 11.05 am **Session 2, Chair: Glenys Bishop**
Keynote Address: Dr Helen Cleugh, Director Climate Science Centre, CSIRO. **“Climate Change in Australia – an update”**

11.10 am – 12.15 pm **Session 3, Moderator: Mr Max Bourke AM**
Panellists: Dr Judy West; Dr Helen Cleugh; Dr Richard Stirzaker, CSIRO scientist; Ms Lesley Pattinson, convenor of the Friends of Fetherston Gardens. **“Climate change in the context of botanic gardens guiding”**

12.15 – 1.15 pm **Lunch in the Jaeger Room**
Meeting of delegates representing the various botanic gardens at the conference will be held in the Becker Room, with lunch provided.

1.15 – 2.30 pm **Session 4, Parallel Sessions**
1. A Walk Among the Trees on the ANU campus
2. Walking Tour of the New Acton Precinct.
Please meet your guides in the Shine Dome foyer.

1.30 – 2.30 pm **Chair: Lesley King**
3. Talk in the Shine Dome
Dr Ben Walcott, **“Gardens that have influenced us”**

2.30 – 3.00 pm **Afternoon Tea in the Jaeger Room**
Guides will lead walking groups to the ANBG departing the Shine Dome foyer at 3 pm. There is transport available for those who have put their names on the list. Please see the guide holding an orange flag.

3.45 – 5.00 pm **Session 5, ANBG Tours.**
Meet your guide outside the Crosbie Morrison building. Your guide will be holding a sign with the tour number.

5.00 – 6.00 pm **Evening Function**
Welcome Drinks in the Crosbie Morrison Building.
Wines provided by our sponsor, Capital Wines.

Tuesday 17 October “Guiding Skills”

Coaches will depart the ANBG at 8.30 am for the National Library of Australia.

Please be at the coach departure point by 8.15 am. Coaches will not wait for latecomers.

9.00 – 10.30 am **Session 1, Chair: Alison Turner**
Announcements and Notices
Ms Sabrina Sonntag, Digital Media and Tourism Marketing Manager, ANBG, **“Beyond the Garden Gates – extending the visitor experience through digital engagement”**
Dr Rod Lamberts, Centre for the Public Awareness of Science, Australian National University, **“How much science does a good tour need: a whirlwind of ideas from science communication”**

10.30 am **Morning Tea in the foyer of the National Library of Australia**

11.00 am – 12.30 pm **Session 2, Chair: Christianna Cobbold**
“Lessons to be learnt from guiding at other institutions”
Speakers:

Gerard Pratt, Manager Visitor Services, Australian War Memorial
Brian Leadbetter, Volunteer & Visitor Experience Coordinator, Museum of Australian Democracy
Amanda Paroz, Manager of Learning, National Museum of Australia
Sharren Kelly, Volunteers Coordinator, Questacon
Mirah Lambert, Programs Manager, National Gallery of Australia
Rebecca Watson, Volunteers Coordinator, National Library of Australia

12.30 pm Those on tours 17 and 18 with a red sticker depart on the red bus for Australian War Memorial. Those on tour 20 with a green sticker depart on the green bus for the National Museum of Australia.
Meet your bus outside the National Library.
These groups will have lunch at the AWM and NMA, respectively.

12.30 – 1.25 pm **Lunch in the foyer of the National Library of Australia for everyone else**

1.25 pm Those on tour 20 with a blue sticker, board the blue bus outside the National Library for the Museum of Australian Democracy.
Those on Tours 17, 18, and 20 with no sticker, meet your tour leader, who will be holding a sign, outside the National Library.

1.30 pm Tour 19 meet your tour leaders in the foyer. Those with a yellow sticker will go to Questacon first. Those with no sticker will tour the National Library first.

3.00 pm approx Water and a snack will be supplied on the buses between cultural institution visits. Other arrangements for tour 19.
Please follow the directions of your tour leader regarding transfers to the second institution.

Coaches will return you to the ANBG by 5 pm.